

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 23 - Abbreviated Dialing

A. SERVICE DESCRIPTION

Abbreviated Dialing Service is a four-digit local dialing arrangement following a # sign (#XXXX). This is an offering for business subscribers to allow their customers to dial an abbreviated code instead of the standard required number of digits.

B. TERMS AND CONDITIONS

Abbreviated Dialing numbers (maximum of 10 numbers per customer) can be held for up to 30 days prior to the customer ordering the Abbreviated Dialing service. At the end of the 30-day period, the customer must order the Abbreviated Dialing service, reserve the Abbreviated Dialing number and be billed the monthly charge for the Abbreviated Dialing number, or relinquish the Abbreviated Dialing number.

Reservation or assignment of Abbreviated Dialing codes (maximum of 10 numbers per customer) will be conducted on a first-come-first-serve basis. If the number of requests for Abbreviated Dialing service codes exceeds the number of service codes available, a lottery will be conducted by randomly selecting and listing in order of selection all of the customers entered in the lottery. The first customers selected will be assigned the Abbreviated Dialing numbers. The remaining customers will be entered on a waiting list in the order of selection of the lottery. This waiting list will determine the order in which customers will be entitled to receive surrendered, disconnected and/or new Abbreviated Dialing numbers as they become available.

Customers will be billed the monthly recurring charge immediately following the assignment of the Abbreviated Dialing number.

Reservation and assignment of an Abbreviated Dialing code will be on a first-come-first-serve basis. If an Abbreviated Dialing number is requested by multiple customers and contracts for that Abbreviated Dialing number are signed by these customers on the same day, the lottery process specified above will be conducted to determine the customer who shall receive the Abbreviated Dialing code in question.

Following assignment of the Abbreviated Dialing code, the provisioning date must be within 30 days of the date the Abbreviated Dialing number is assigned to the customer. The Abbreviated Dialing customer will be billed the nonrecurring charge when the service is provisioned by the Company.

If during the period between assignment and provisioning, the Abbreviated Dialing Customer has failed to establish service or decides to discontinue service establishment, the Abbreviated Dialing number will be recalled and the number will be available for reassignment as specified above. If the network has been provisioned for the Customer, the nonrecurring charge will not be refunded.

Abbreviated Dialing is furnished subject to the availability of Abbreviated Dialing numbers.

Abbreviated Dialing is limited where facilities are available and where facilities permit.

In order for access line customers of another telephone company to access the Abbreviated Dialing code, special arrangements may need to be made by the Customer with the other company.

Abbreviated Dialing customers should work with cellular companies to determine whether cellular customers will be able to reach services provided by dialing an Abbreviated Dialing number.

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 23 - Abbreviated Dialing

Access to Abbreviated Dialing service is not available for calls placed using the following services or systems:

- Public Telephone Service lines
- PBX systems, e.g., Hotels, Hospitals
- 1+
- 0+, 0- (Credit Card, Third Party Billing, Collect Calls)
- Inmate Service
- 101XXXX

Directory listings may be provided for Abbreviated Dialing service subject to rates and regulations for Additional Listings in Section 8 of this Service Agreement.

Measured service usage charges will be applicable for those customers with measured rate service who call Abbreviated Dialing service.

Abbreviated Dialing customers are restricted from selling or transferring the Abbreviated Dialing number.

Use of Abbreviated Dialing is subject to possible recall of the Abbreviated Dialing code by the Federal Communications Commission (FCC) or other authorized agency for national or public use. The Abbreviated Dialing customer must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of six months written notice of such a recall from the Company and abide by any subsequent rule which may be identified by the FCC in Docket 92-105 or subsequent dockets addressing number administration regarding the use and return of such Abbreviated Dialing numbers. In the event of recall by the FCC or other authorized agency, the Company will work with all Abbreviated Dialing customers affected by the recall to transfer their service arrangements, if technically and economically feasible at the time, to another Abbreviated Dialing arrangement, and if not feasible, to the standard local dialing arrangement within the 6-month notice period. The Abbreviated Dialing customer will not be charged for the establishment of another Abbreviated Dialing arrangement as a result of this recall.

In no way shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or any other act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities or equipment nor on equipment owned or leased by the customer.

The Abbreviated Dialing customer shall be liable for, and shall indemnify, protect, defend and save harmless the Company, its employees, and agents, against all suits, actions, claims, demands, and judgments, and of all costs and expenses incurred on account thereof, arising out of and resulting directly or indirectly from the Abbreviated Dialing Service or in connection therewith, including, but not limited to, any loss, damage, expense, or liability resulting from any infringement or claim of infringement, of any patent, trademark, or copyright, or resulting from any claim of libel and slander.

The Abbreviated Dialing customer is prohibited from providing programming which involves live group interaction or mass calling which may adversely affect the network.

The Abbreviated Dialing Customer shall exclude from any advertisement any matter the dissemination of which is prohibited by law, profane, or offensive. No advertisement shall be used which, because of words, phrases, statements, or illustrations or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the nature of any information to be received from the Abbreviated Dialing call.

CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services

Section 23 - Abbreviated Dialing

The Abbreviated Dialing subscriber shall respond promptly to all complaints against any service provided through the Abbreviated Dialing number. If requested by the Company, the Abbreviated Dialing customer shall assist the Company in responding to complaints made against the Company concerning the customer's Abbreviated Dialing service.

The Company shall be authorized to disconnect any service provided to the Abbreviated Dialing customer utilized, directly or indirectly, with the Abbreviated Dialing which fails to comply with the regulations and conditions set forth herein, upon five days notice to the customer.

The Abbreviated Dialing customer will subscribe to adequate exchange facilities to transport the calls to the Abbreviated Dialing customer's premises.

Suspension of the service is not applicable for Abbreviated Dialing service.

Disconnected Abbreviated Dialing numbers will be available for reassignment after 90 days.

Abbreviated Dialing is offered under the Variable Term Payment Plan as outlined in Section 23 of this Service Agreement.

Early contract termination charges apply to Abbreviated Dialing as outlined in Section 23 of this Service Agreement.

**CINCINNATI BELL TELEPHONE COMPANY LLC
Nonresidence Service Agreement - Local Telephone Services**

Section 23 - Abbreviated Dialing

D. RATES AND CHARGES

	Nonrecurring <u>Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>
Per Abbreviated Dialing	---	\$500.00	\$475.00	\$450.00	\$425.00	\$375.00	WZCR3
Service Number	\$2000.00	---	---	---	---	---	WZCR4

If an existing Abbreviated Dialing customer changes the telephone number associated with the Abbreviated Dialing code, the Abbreviated Dialing nonrecurring charge will apply.

Applicable nonrecurring charges as specified in Section 3 of this Service Agreement or Section 3 of the Company's Exchange Services Tariff, PUCO No. 1 may apply, in addition to the Abbreviated Dialing rates.